

Q&A

CME On-Line Frequently Asked Questions

How do I find out more about CME On-Line or the courses offered, or ask other specific questions?

Contact our CME Coordinator, Regina Toczyłowski, at:

rtroy@ahpis.com

Or via phone / voice mail at 215.979.1545.

Follow this link to the HPIX CME On-Line Site:

<https://webcast.streamlogics.com/audience/index.asp?eventid=21189>

Am I required to take the CME On-Line courses?

Each Member of HPIX agrees to participate in risk management programs as part of his or her insurance coverage agreement. Our CME programs cover important medical-legal and insurance matters and are recommended as a means of increasing Physician awareness of these topics and reducing risk exposure. Our library will continue to grow with new courses each year.

May I substitute other risk management courses I may have taken?

We will consider substituting Risk Management specific courses that meet AMA/PRA/AOA accreditation standards. To submit a substitution, fax or mail certificates of completion to our CME office with a notice you would like to substitute these for the HPIX courses.

HPIX - Office of CME

Attn: Regina Toczyłowski

30 South 17th Street, 11th Floor

Philadelphia, PA 19103-4196

Fax: 215-979-1020

E-mail: rtroy@ahpis.com

Are these courses accredited and recognized by the State Board of Medical Examiners?

HPIX courses are AMA/PRA Category One Credits™ and are accredited by the American Council on Continuing Medical Education (ACCME). These credits are commonly accepted in all States including Maryland, New Jersey, Pennsylvania and Delaware.

Is there another way to complete the courses if I do not have access to a computer or prefer not to use the on-line system?

Yes. You may request the courses in printed form by calling our CME Coordinator, Regina Toczyłowski, at 215. 979. 1545.

How do I get my CME Certificates?

When you complete the CME module, post-test, and evaluation on-line, click on “Download CME Certificates” to download a PDF file of certificates that can then be printed or saved on your computer.

How and when will I be notified of new courses?

Once you register as a user on the CME site, you will receive an e-mail notification when new courses become available on-line.

If I completed courses in hard copy form, or submitted my tests via fax or mail, can I print my certificates from the CME On-Line site?

No, we must issue those certificates in printed form as well. Please contact Regina Toczyłowski at 215.979.1545 and we will arrange to send certificates to you.

If I completed courses in hard copy form, or submitted my tests via fax or mail, will the CME On-Line site reflect my completion status for these courses?

No, the CME site will only reflect the completion status of courses completed on-line by registered users. Any courses taken prior to your registration and participation on our CME site are stored with our CME Coordinator, Regina Toczyłowski. If you have questions about which courses you did not yet take, please call us.

Will I receive a credit, premium reduction, or discount for completing CME courses through HPIX?

When HPIX structures its rates, a risk management credit is built into the premium. This is not reflected as a line item or specific credit on your policy. HPIX acts retrospectively to handle accounts where CME completion is outstanding.

Why am I being asked to provide personal information during registration on the CME site?

The more information we have about you, the user of our site and an insured of HPIX, the better we are able to serve your needs. All of the information that you submit is safe and secure and will never be used outside of HPIX for any reason.

What if I complete courses too early and they are not applicable to my next license renewal?

We ask each Physician to be mindful of his or her license renewal date and their individual CME completion status for license renewal. Due to ACCME accreditation standards, we must issue certificates with the actual date of completion. Please call us if you have questions about your status or completion dates as they relate to your individual license renewal.